

Recovery of Damaged ACCPAC Plus or Adagio Data

Instructions for Restoring Data and Having Damaged Data Repaired

The following instructions assume your data is stored in F:\ASP\DATA, which is the default directory in most networked environments. Substitute this path with the correct path for your data. To find out where your data is stored, go into ACCPAC Plus. Highlight the data on your Start List (Example: ABC Accounts Payable) and press the TAB key. The Start List expands, or gets wide. The selected database will be in bright characters, or appear bolded, just above your cursor. *Look across this line and you will see the initials for the program (such as GL, AP, etc.), the Drive, Data Path, and File Extension.* Make note of these initials, the data path and the extension. Substitute your database for each occurrence of F:\ASP\DATA with this path.

The instructions also assume that your data extension is DAT. Please substitute the correct 3 letter extension wherever you see reference to DAT.

In these instructions, the module name is represented by "XX". Replace the XX characters with the initials of the module that you are restoring. Some examples are listed below:

GL	General Ledger
AR	Accounts Receivable
AP	Accounts Payable
OE	Order Entry
IC	Inventory Control
JC	Job Costing
QI	Quik Invoice
PR	US Payroll

Related Programs

Please remember that programs that interact, such as Inventory Control, Accounts Receivable, and Order Entry must all be restored together to ensure data integrity!

Restoring Damaged Data

1. Rename damaged Data Files

Go to DOS and change to the ACCPAC Directory on Drive F. Check for any old BAD files. If there are any BAD files, delete them. From DOS: From you C:\ prompt, enter the following commands:

```
F:
CD\ASP\DATA
DIR *.BAD
```

If there are any *.BAD files listed, delete them:

```
DEL *.BAD
```

Rename the damaged files to the BAD extension prior to restoring your data. This assures you that you can get your current damaged files back, in case you need to send them off for data repair. It also gets the damaged files out of the way, so you do not get prompted to overwrite files when you are restoring.

For example:

REN XX*.DAT *.BAD

If you are restoring General Ledger, replace XX*.DAT with GL*.DAT; AR*.DAT for Accounts Receivable, etc.)

2. Restore from Backup

Restore your data, selecting only the damaged data files. (AP, GL, etc.) You must restore *all* of the damaged files.

Please note that a "modified files only" backup will not work. If your backup system is set up for a "modified files only" tape backup, please change it to a full backup, as a modified files only backup is not a usable backup for ACCPAC Plus.

3. Check Data Integrity

After the restore, go back into accpac. Do a data integrity check on the restored data:

F3

Check Data Integrity

One start list item

Highlight the Start List entry for the restored data and press Enter. If there are no errors reported, then your restore was successful and you may begin re-entry of any batches or other entries that you have lost. Use your batch status reports to determine what batches will need to be re-entered.

If there are integrity errors, you should delete the restored files and go to the prior day's tape. Return to DOS:

```
F:  
CD\ASP\DATA  
DEL XX*.DAT
```

Repeat the restore process using the prior day's tape. Check data integrity. If you do not have a clean backup, proceed to the next step to have your data repaired.

Having Damaged Data Repaired

Delete the restored data.

```
DEL XX*.DAT
```

Rename the BAD files BACK to DAT. You will send the data out for repair.

```
F:  
CD\ASP\DATA  
DEL AP*.DAT  
REN AP*.BAD *.DAT
```

You may use [PKZip](#) for DOS, version 2.0g to compress the damaged data for transmission to your data repair professional. From the Data Directory, type the following:

```
PKZIP -A XXDAT.ZIP XX*.DAT
```

The Zip utility will create a file called APDAT.ZIP, which contains a compressed copy of all of your AP files. You will be able to send this file to a data repair professional, such as [Softrak Systems](#). Softrak has done thousands of data repairs and guarantee complete recovery. Softrak charges a flat rate, usually \$400. They will give you an estimate up front. If your database is extraordinarily large, they will quote a higher fee.

To set up your data repair, please call [Softrak Systems](#) (604) 736-3741.



You may send her the files via the Internet -- attach the file to your email to carleeng@softrak.com, or upload them to www.softrak.com/dbr.

In the subject matter, say Attention: Data Repair

In the body of the message, please mention again that you are my client and ask them to email the repaired data to you.

When you click on Attach, use the zipped file created above:

F:\ASP\DATA\XXDAT.ZIP

When the data is repaired, you will copy the file back into your DATA directory. You will want to rename the damaged file extensions to BAD, as described in the instructions in steps 1 and 2.